HOW TO USE MyTAG® 行李通

(A) Register MyTAG (Page 1-3)

(B) Link MyTAG to Flight (Page 4-6)

(A) Register your MyTAG on "My HKG" apps
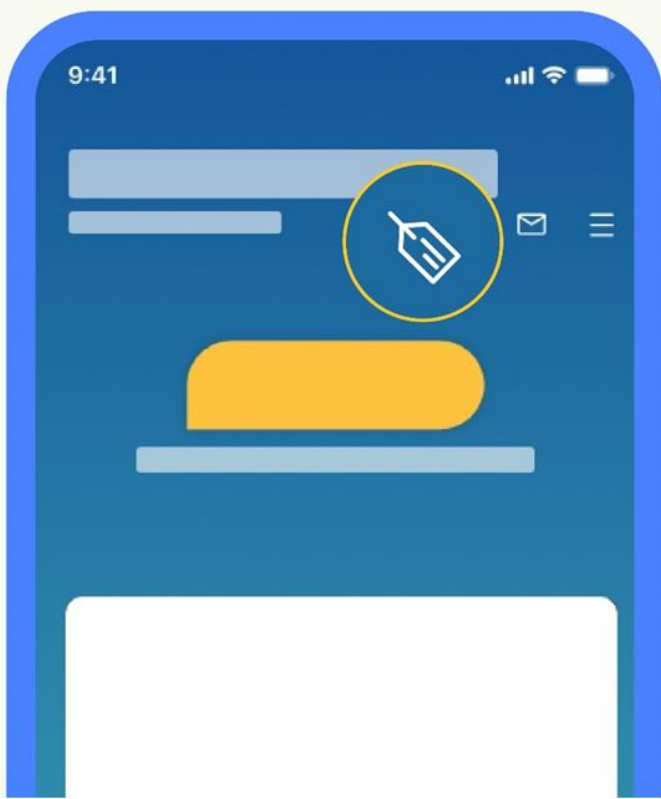
Step 1

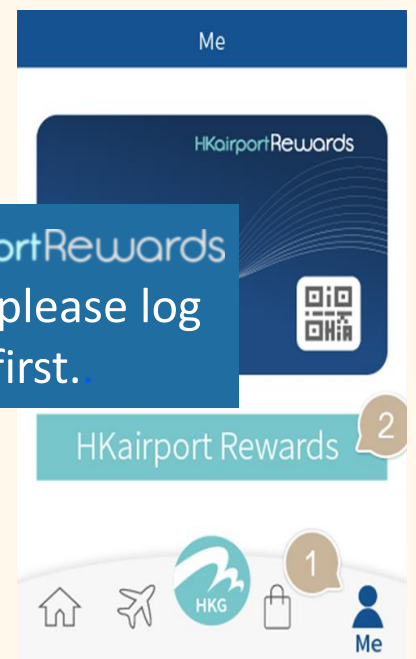Download "My HKG" app.

Download on the App Store

GET IT ON Google Play

Step 2

Open "My HKG" and Click MyTAG icon.

9:41

*If you are HKairportRewards member already, please log in via "**ME**" Page first.
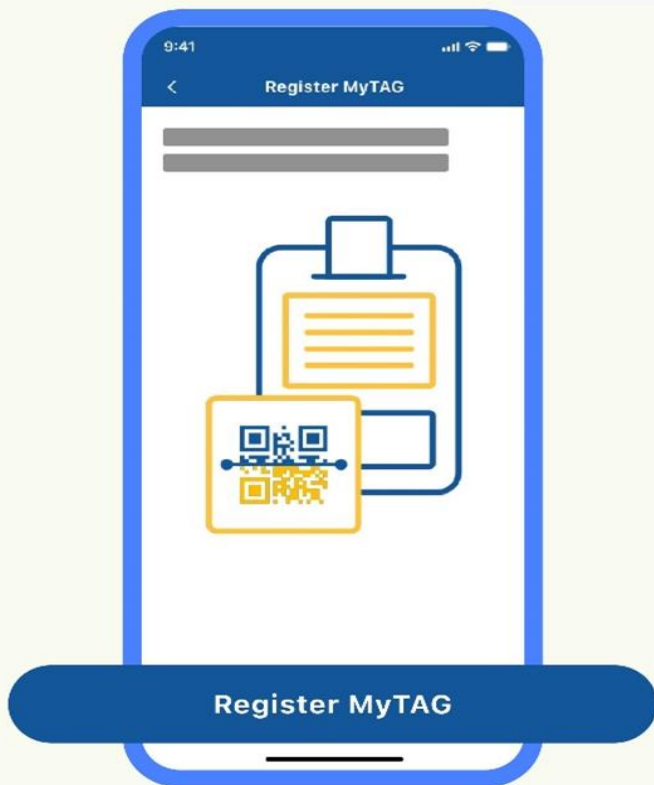
HKairportRewards

HKairport Rewards

Step 3

Click "Register" and follow the instruction to create MyTAG email account.

*If you are HKairportRewards member already, please log in before this step.

MyTAG Series

MyTAG

Register

Register your MyTAG

Email address

timmy@email.com

Me

HKairportRewards

Miss Chan

HKairport Rewards ②

🏠 ✈ HKG 🔒 **Me** ①
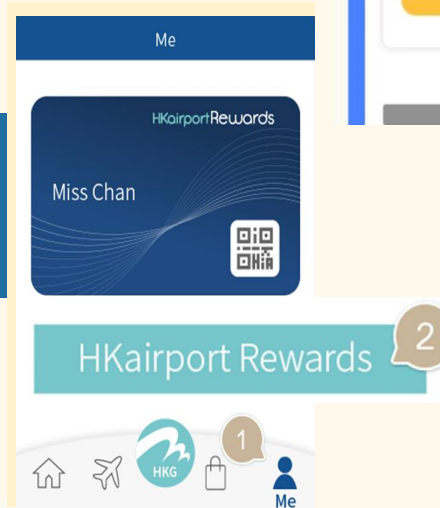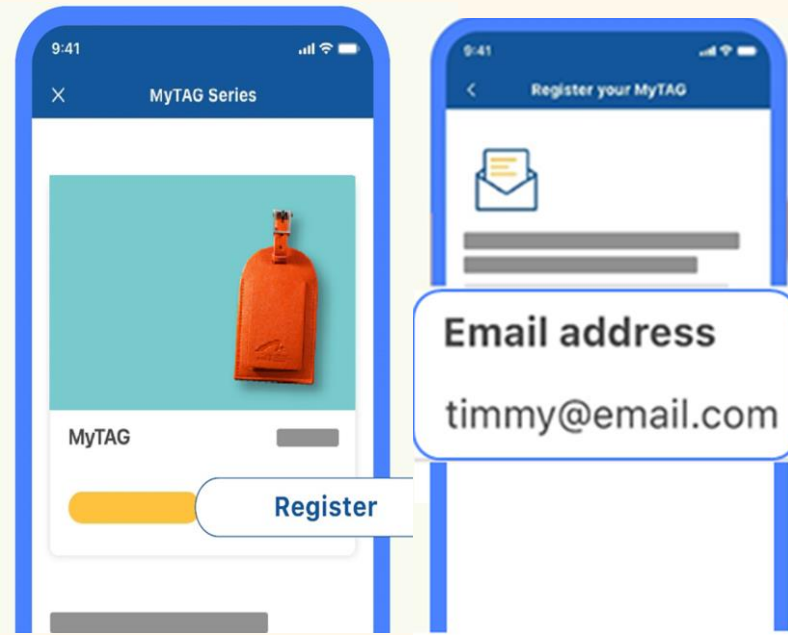
Step 4

Click "Register MyTAG"

Register MyTAG

Register MyTAG

Step 5

Scan the QR code on your MyTAG.

Scan QR code

2

Step 6

Name your tag.

How would you like to name your tag?

Timmy

9:41

MyTAG Center

Timmy
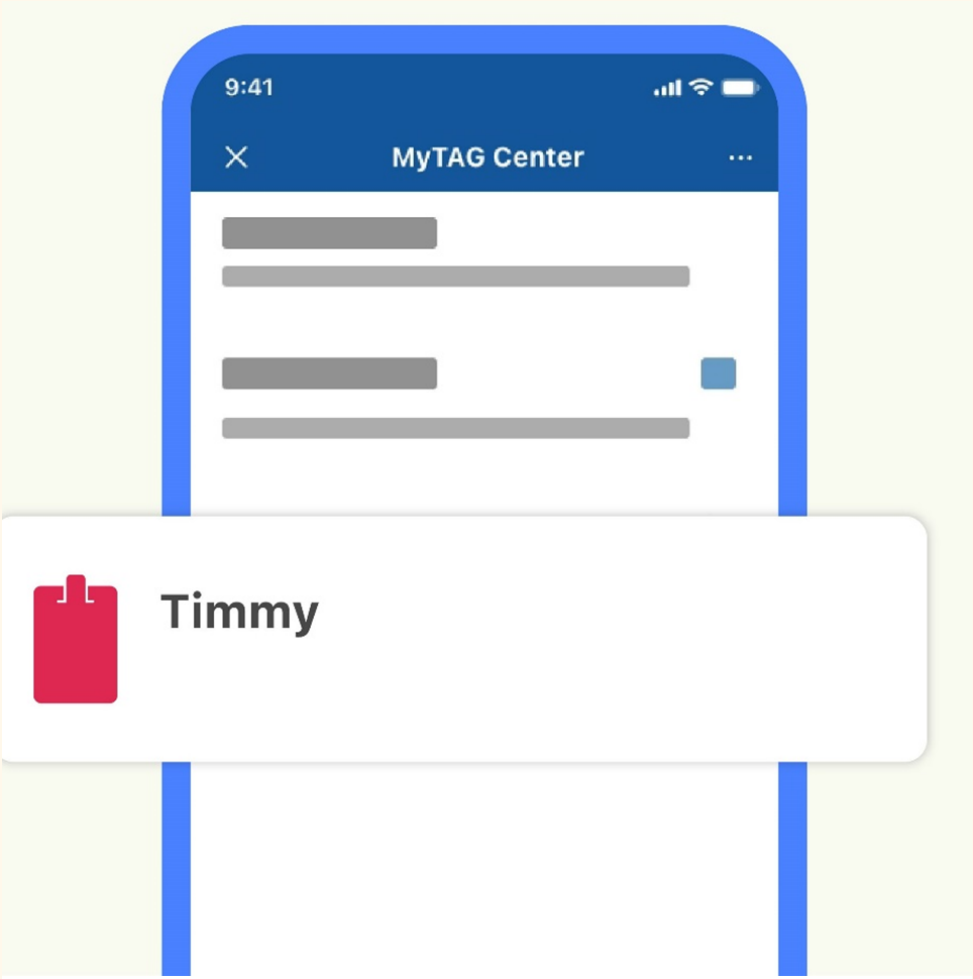
Registration Successful!

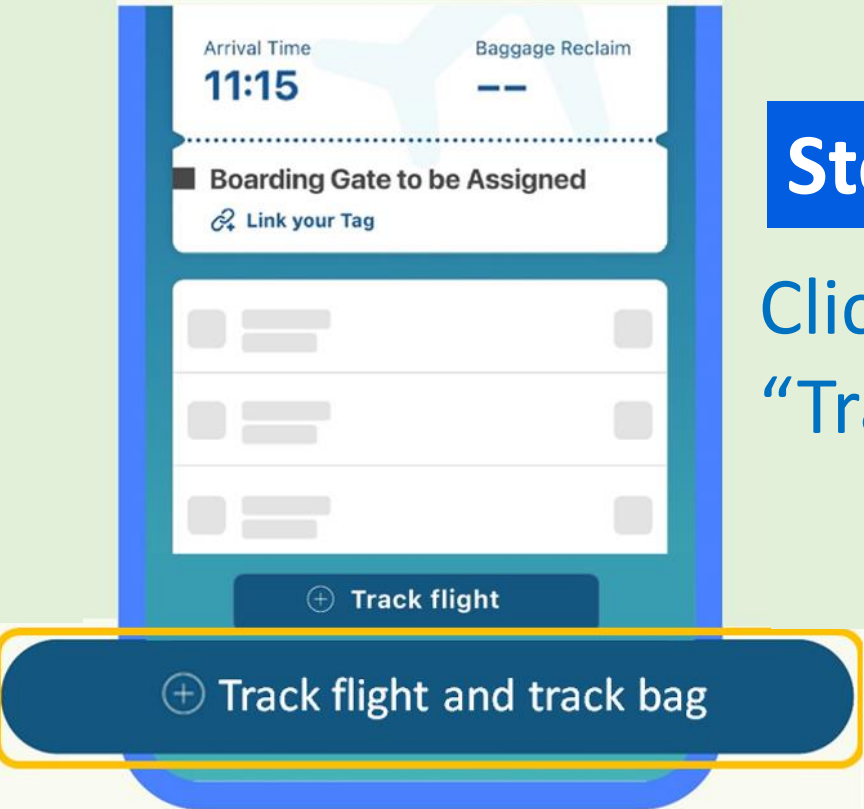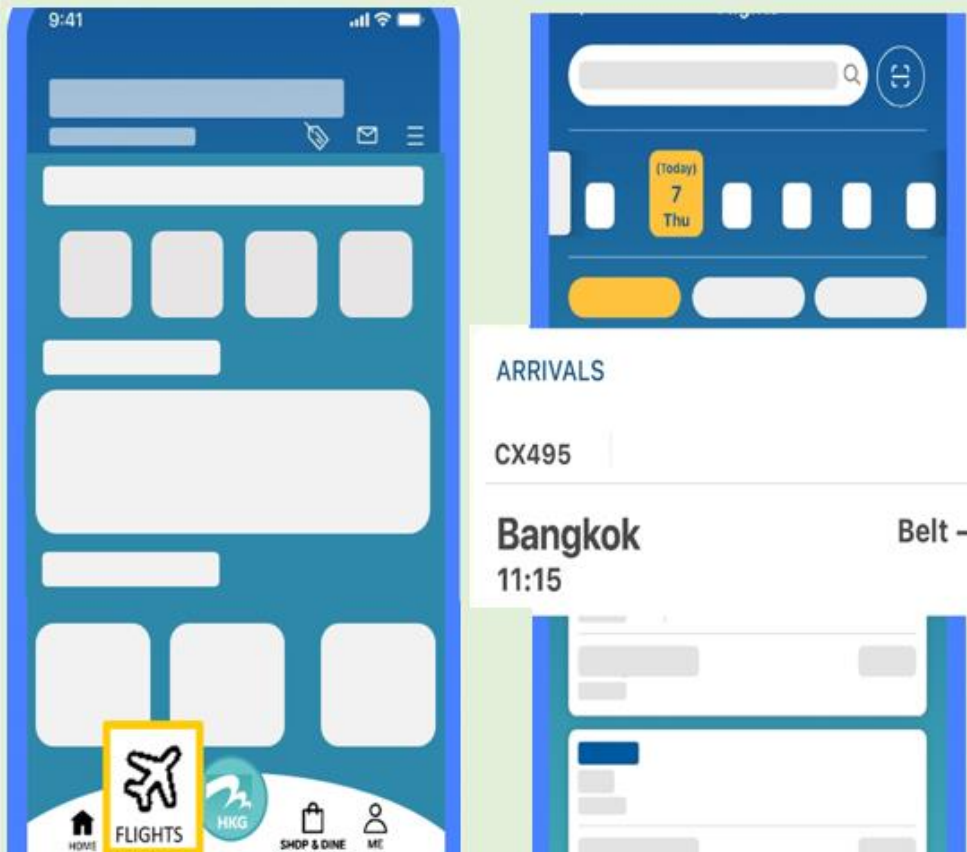*Before departure, please remember to track MyTAG with your flight.

(B) Link Tag to Flight
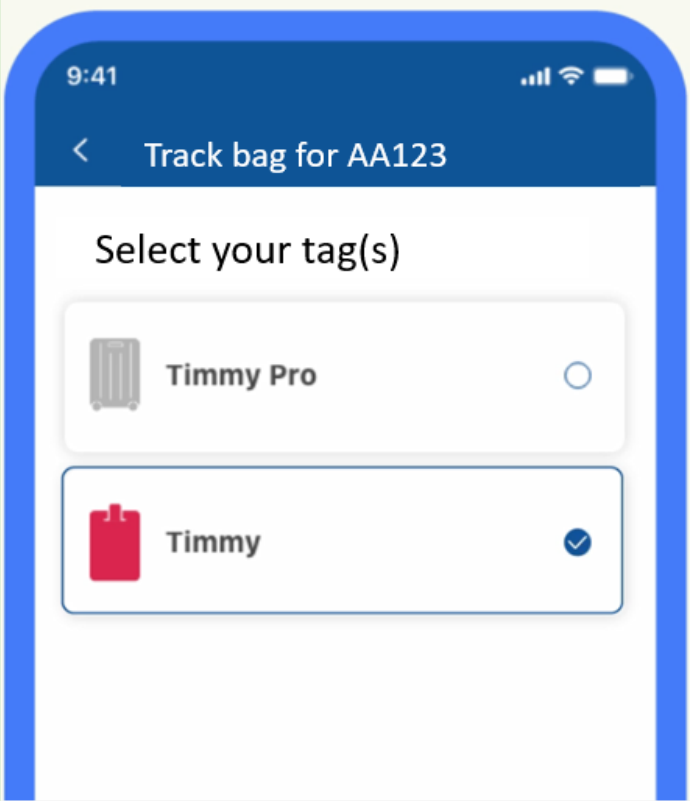
Step 1

Go to "Flights" Page and Find Your Flight.

ARRIVALS

CX495

Bangkok
11:15

Belt –

Arrival Time 11:15 Baggage Reclaim --

Boarding Gate to be Assigned

Link your Tag

⊕ Track flight

⊕ Track flight and track bag

Step 2

Click
"Track flight and track bag"

Step 3

Select your tag.

Track bag for AA123

Select your tag(s)

Timmy Pro

Timmy

All Set!

CX442

From
BKK
Bangkok

Tag linked

Baggage Arrival Notice

From   Reclaim Belt

Tracked   Reclaim
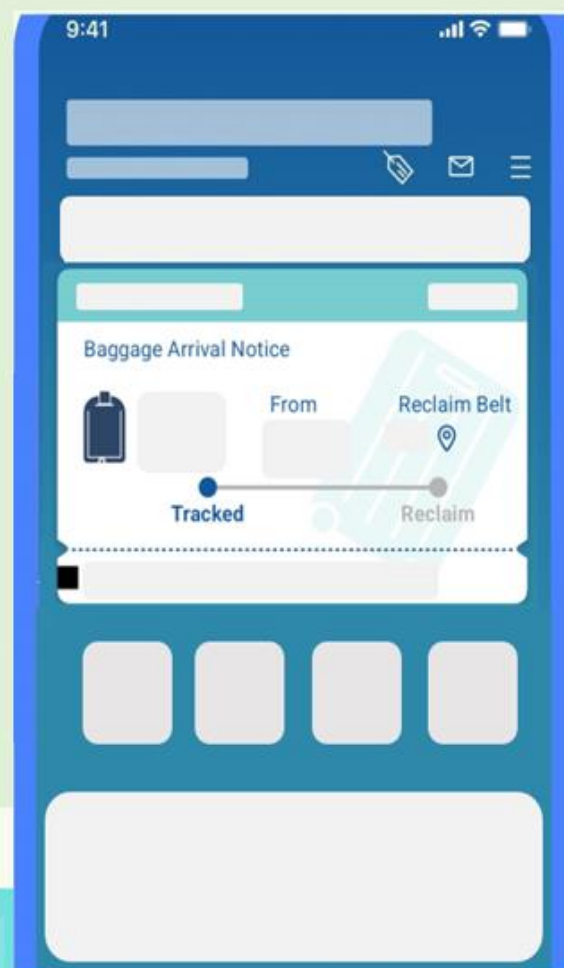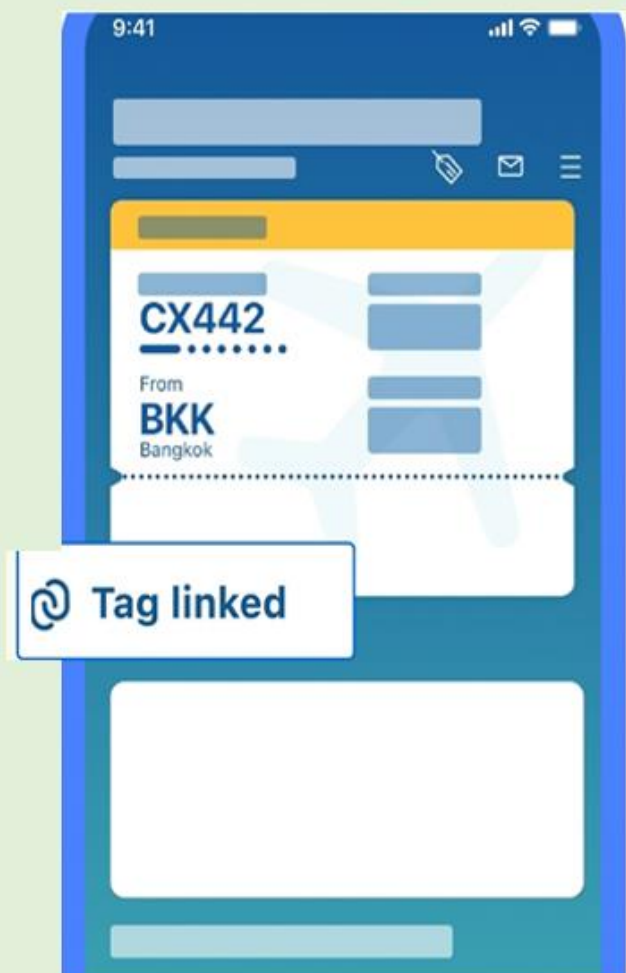
Tie the tag and
check it in.

Baggage Reclaim

13:20
Thursday, January 7

Baggage Arrival Notification   1 min ago
Your baggage (Timmy) will arrive at
Reclaim Belt 3 for pick up in 1 minute.
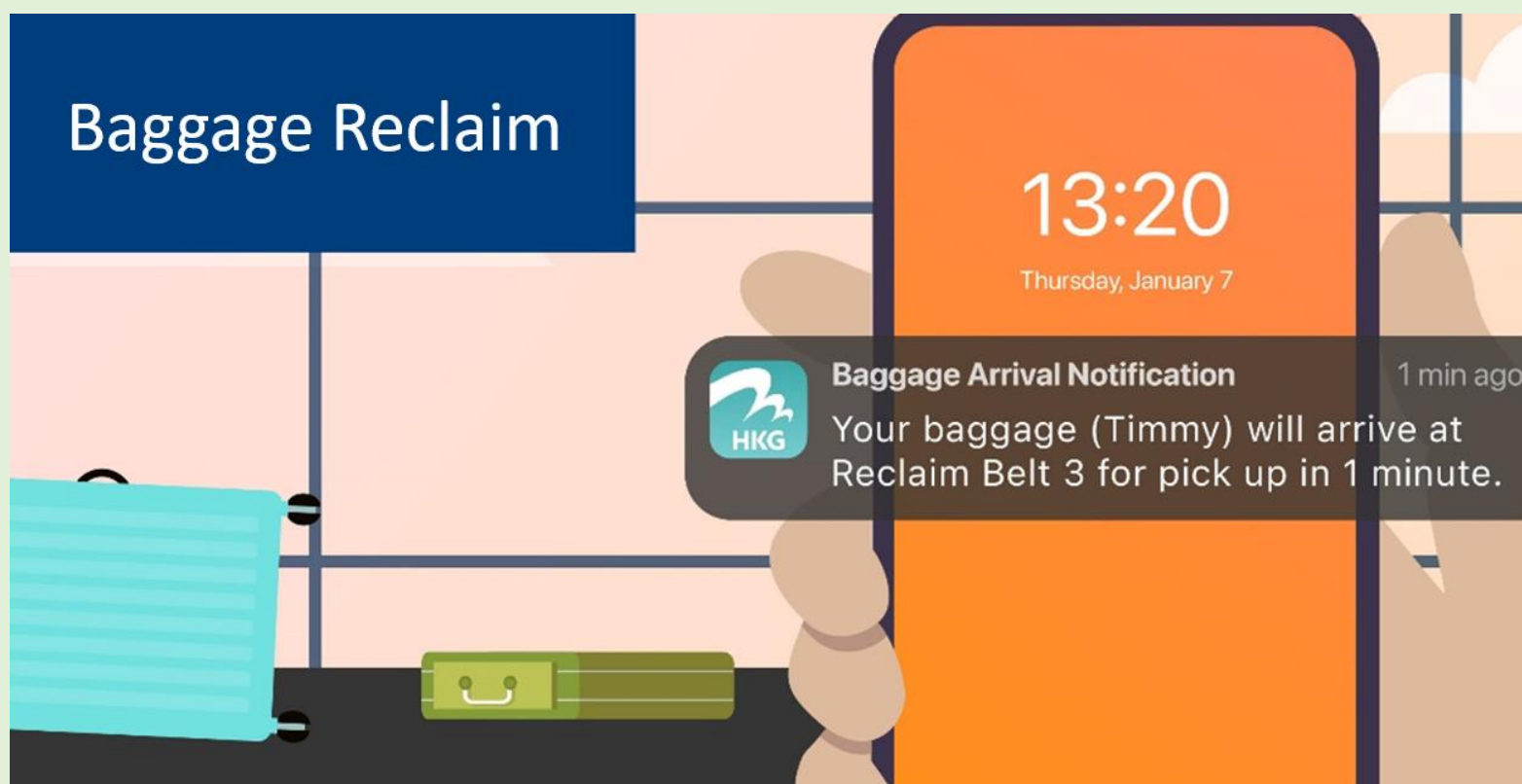
HKG

* For use of MyTAG service, please make sure you have internet
connection. Hong Kong International Airport provides Free Wi-Fi.

Travel smarter, with MyTAG

(A) Register MyTag (Page 1-3)

(B) Link MyTag to Flight (Page 4-5)

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